



Open2CU

Appointments

when you need them

692-4223

Open2CU is the new way to schedule appointments at the Henderson County Health Department. Appointments will no longer be scheduled weeks or months in advance. Instead, appointments are made on the day you want to be seen. **We will no longer be able to see patients who walk in without an appointment. If you are 15 minutes or more late for your scheduled appointment time, you may not be seen and you will be asked to schedule another appointment.**

To obtain an appointment, simply call the Health Department the morning on the day you wish to be seen. Since we have a limited amount of appointment times available, the earlier you call the better your chances are of receiving an appointment that day. We will begin accepting calls for appointments at 8:00 am on Monday, Tuesday, Wednesday & Friday, and at 9:30 am on Thursdays. All appointments will be made in this manner. Call 692-4223 to schedule an appointment. Please keep in mind during this time the appointment clerk will be busy assisting other patients and you may be asked to remain on the line; however, we are committed to answering your call as quickly as possible.

Proof of Income

Our clinic charges are based on a sliding fee scale. Patients who would like to apply for assistance with their charges for clinical services will be asked to bring proof of household income (paycheck stubs or a letter from your employer stating wages and hours worked.) If you have Medicaid or other insurance, please bring your Medicaid or insurance card with you. This information is necessary and without this documentation, you may be charged the full amount for your visit until proof of income is provided.



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