

HENDERSON COUNTY Annual Report to the Citizens

HENDERSON COUNTY PUBLIC INFORMATION REPORT

2013-2014

County Profile	
Total Population (2012 Estimate)	108,266
Percent Under 5 Years of Age	5.3%
Percent Under 18 Years of Age	20.1%
Percent 65 Years or Older	23.4%
Municipal Populations	
Hendersonville	13,288
Flat Rock	3,159
Fletcher	7,290
Laurel Park	2,200
Mills River	6,897
Area	379.94 sq. mi.
Population Composition	
White or Caucasian	84%
African American	3.2%
Hispanic/Latino	10%
Other	2.8%
HCPS Enrollment	13,400
Registered Voters	76,440
Median Household Income	\$47,371.00
Average Home Sales Price	\$190,700.00
Acres in County Parks	357.16 acres
Highest Point	
Young Pisgah Mountain	5,200 feet
Lowest Point	
Rocky Broad River	1,200 feet
Average Temperature	
Low	41°
High	73°
Average Annual Precipitation	56.4 inches
County Manager	Steve Wyatt
Assistant County Manager	David Whitson

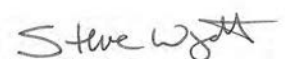
Board of Commissioners	
Commissioner, District 1	Michael Edney
Commissioner, District 2	Charlie Messer
Commissioner, District 3	Larry Young
Commissioner, District 4	Tommy Thompson
Commissioner, District 5	Grady Hawkins

MESSAGE FROM THE COUNTY MANAGER

On behalf of the Henderson County Commissioners and the dedicated staff of Henderson County Government, I hereby submit the fiscal year 2013-2014 annual report.

The fiscal year ending June 30 provided a variety of challenges and opportunities for Henderson County Government in the areas of responsibility that the State of North Carolina mandates and those that locally elected officials choose to undertake. No greater challenge has surpassed that of funding necessary services and programs while balancing the budget without a tax increase. I am pleased to say that once again Henderson County Government did not require an increase in the property tax rate to fulfill its mandated obligations and discretionary programming. In fact, the property tax rate in Henderson County remains one of the lowest in North Carolina.

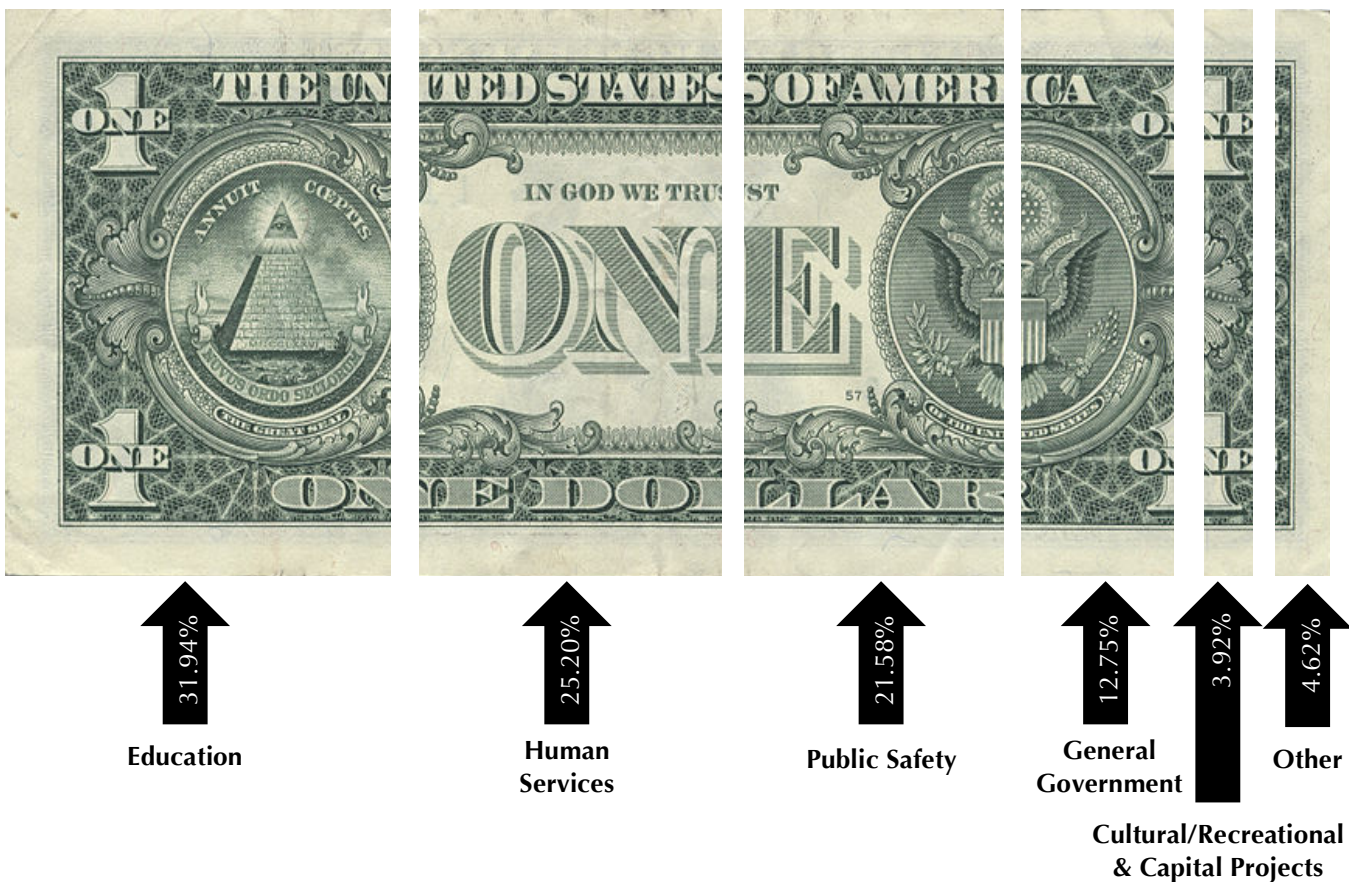
While maintaining our commitment to ensure a strong financial position, the County continued to make investments in education, law enforcement and public safety, environmental protection, economic development, and parks and recreation. In a time where cities and counties across the nation are in the news for financial insolvency and the inability to meet these obligations to their citizens, this is no small accomplishment. Be assured that challenges remain but your County government is committed to seeking the best approaches to meeting and overcoming these challenges.



FY 2013-2014 Revenues...Where the Money Comes From



FY 2013-2014 Expenditures...Where the Money is Spent



Your Tax Dollars at Work (FY 12-13)	
Animal Services	
Adoption/Reclaims	987
Spay/Neuter Assistance	985
Building Inspections	
Total Permits Issued	6,025
Code Enforcement	
Zoning/Watershed Permits Issued	260
Nuisance Complaints Investigated	182
Elections	
Registered Voters	76,440
Polling Places Operated	35
Emergency Medical Services	
Annual Dispatches	11,606
Environmental Health	
Food & Lodging Inspections	1,545
Wells Drilled	127
Septic Inspections	1,508
Health	
Patient Visits	10,868
Immunizations Given	8,800
Student Population Served by School Nurses	13,214
Information Technology	
Visits to Henderson County Webpage	292,585
Library	
Annual Circulation	961,435
Active Library Cards	66,561
Parks & Recreation	
Program Participants	6,881
Planning	
Development Applications	8
Apple Country Transit Annual Ridership	98,822
Register of Deeds	
Real Estate Records Recorded	20,630
Birth Certificates Issued	895
Death Certificates Issued	1,361
Marriage Licenses Issued	657
Sheriff	
911 Phone Calls Processed	60,000
Arrests Processed	5,280
Average Daily Jail Population	159.5
Social Services	
Responses to Abuse/Neglect	2,336
Individuals Receiving Healthcare Insurance	17,040
Solid Waste	
Landfill Waste (tons)	72,555
Recycling Processed (tons)	4,223
Total Material Diverted from Landfill (tons)	7,513.5
Tourism Development Authority (TDA)	
Visitors to the Visitor's Information Center	107,655
Veterans Services	
Claims & Correspondence Filed	1,102

FY 2012-2013 Highlights

- The Board of Commissioners purchased the former Hendersonville Christian School property and opened the Athletics & Activity Center. The facility includes a full size gymnasium, dance room, community rooms and a martial arts room.
- Blue Ridge Metals announced 20 new jobs and a \$20 million investment on a 15,000 square foot addition in September 2012. In addition, All States Medical announced 50 new jobs, which began in the Spring of 2013.
- Henderson County EMS has seen a 10% improvement in cardiac arrest survival after adopting new CPR guidelines from the N.C Heart Rescue Project. The EMS department has worked closely with the fire and rescue agencies to train all medical personnel to perform high quality, team focused CPR which has been shown to increase cardiac arrest survivability.
- The public can now view Register of Deeds records from 1979 to the present online. In addition, images of real property documents are available from 2005 to the present.
- Both the Library and GIS Departments created mobile applications and released them to the public.

Henderson & Surrounding Counties Property Tax Rate (\$.00 per \$100) for FY 13-14

